

Technical Bulletin



IZIP E3 DASH AND PATH+ Rear Hub Motor

ATTENTION: Currie Tech has become aware of a small percentage of magnet bonding failures within the rear Hub Motors on these two models. This Bulletin is to provide you an overview if you should come across this concern in your market.

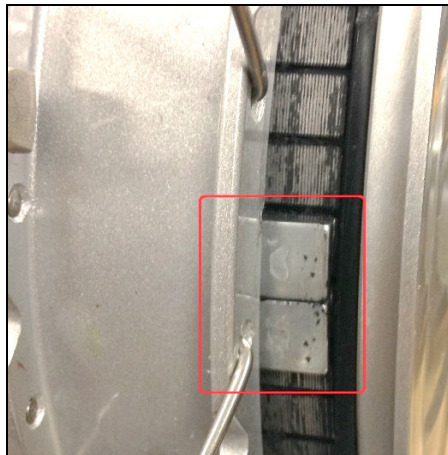
Cause of failure:

Magnet bonding adhesive failure

What you can expect to find regarding this issue:

- An abnormal clicking or grinding noise emanating from the rear Hub Motor during rear wheel rotation
- Amplified pedaling resistance beyond what is normal for an electric Hub Motor

Failure Examples – Magnet(s) can come loose and adhere itself to the stator causing either clicking and/or increased resistance.



Solution:

Our supplier has already made improvements to future production by using a stronger bonding agent for magnet assembly. Currie Tech is prepared to supply you with a new complete replacement wheel if you were to experience this failure. There is no need for you to disassemble the Hub Motor and prove loose magnet if you believe this issue exists on your bike, simply call in to our Customer Service Department at [1-800-377-4532](tel:1-800-377-4532)